

### Board of Police Commissioners ANNUAL REPORT 2021

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"The Board of Police Commissioners has been such a big part of our recovery."

~ Mayor Mike Duggan 2021 State of the City Address - Stellantis Plant



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Accountability Through Civilian Oversight Since 1974

Data Sources: Rosalia Madrigal (OCI) and Sgt. Mark Hennings (DPD HR). Design concept by BOPC Community Relations and graphics by AVIMA Design.



### To The Residents, City Council and Mayor of the City of Detroit:

The Board of Police Commissioners is pleased to present the annual report on civilian oversight and the Detroit Police Department to the community.

This report includes highlights of actions and measures in 2021 taken to provide supervisory control and oversight of the Detroit Police Department as it strives to increase public safety in our City and a summary of core data related to crime and the DPD budget and personnel.

Key events in 2021 include:

- A slowdown in the COVID-era surge in homicides and non-fatal shootings.
- The retirement of Police Chief James Craig, who had led DPD since 2013. His retirement required the Board to conduct a national search and submit three finalists to the Mayor to hire as the new chief.
- The public process to identify and interview candidates for Chief of Police. Both in-person and Zoom audiences saw candidate interviews and a transparent process for selecting finalists. The Mayor named Chief James White.
- Closure of the internal Operation Clean Sweep investigation, which began in 2019 to look into corruption within the Major Violators unit. In numerous press conferences and Board meetings over almost three years, the Department reported operational changes, new supervision controls, and attrition and criminal cases related to the probe before issuing its November 2021 report to the public.
- The number of Citizen Complaints filed with the Board's investigative arm, the Office of the Chief Investigator, increased over those filed in 2020. The public filed 1,313 complaints in 2021, compared to 1,144 in 2020 when the murder of George Floyd in Minneapolis sparked protests in Detroit and across the world.
  - Almost half of OCI investigations used video from body cameras, showing the impact of the policy requirements for wearing and activating the cameras.
  - The number of cases with inconclusive findings declined significantly in recent years due to the use of video from police and other public or private cameras.
  - In a troubling trend, the number of unfounded complaints rose in recent years. The trend points to a greater need for better public responsibility and police-community relations.
- Mounting hiring and retention challenges across all professions from economic and cultural shifts since COVID-19. The Department launched additional recruitment and retention measures, and the Board continued to advocate for state legislative changes that protect public dollars invested in the Detroit Police Academy and top training for police officers.

Detroiters built community oversight of Detroit police on a solid foundation in 1974 to ensure the success of the Department and the City. Now, the Board strengthens tools for civilian oversight to keep pace with changing community needs and modern law enforcement.

Sincerely,

was A Gerguin

Bryan Ferguson, District 1 Board Chair

## **THE BOPC** In Action

### MISSION

The Detroit Board of Police Commissioners continues to serve the vital function of providing community-led oversight of the Police Department and its operations to ensure transparency, accountability and responsiveness.



The Board conducted interviews for Police Chief with (t to b) Fmr. City of De

### **KEY DUTIES/Responsibilities**

### Creation

In 1973, the citizens of Detroit adopted a new form of governance for the Police Department by revising the Detroit City Charter and creating the Board of Police Commissioners. This Charter provision became effective on July 1, 1974.

### **Current Composition**

The 2012 City Charter provides for the Board to have 11 commissioners – seven members elected from districts and four members appointed by the Mayor and subject to City Council approval. The 2012 Charter gives the Board "supervisory control and oversight of the Police Department" and sets forth its duties in Article 7 - Chapter 8.

### Residency

All board members must be residents of the City of Detroit.

### Leadership

The Board elects a chairperson annually. A member of the Board may not serve consecutive terms as chairperson, nor may an appointed person serve more than five years consecutively as a member of the Board.

### Meetings

The Board meets at the call of its chairperson, and is required to meet at least once each week. The Board may recess during the Thanksgiving, Christmas and New Year holidays. All meetings are held in accordance with the Michigan Open Meetings Act.

### **Board Function**

The Board is a liaison between the citizens of the City of Detroit and the Detroit Police Department.

### **Duties**

The Board is responsible for the following specific duties:

- Establish policies, rules and regulations for the Police Department in consultation with the Chief and approval of the Mayor;
- > Review and approve the departmental budget;
- Receive and resolve citizen complaints except those alleging criminality;
- Act as final authority in imposing or reviewing discipline of employees of the Department;
- Make an annual report to the Mayor, City Council, and public of the Department's activities during the previous year, including the handling of crime and complaints, and of future plans;
- May subpoena witnesses, administer oaths, take testimony, and require the production of evidence;
- Approve all promotions made by the Chief, and consents to the appointment of necessary Deputy Chiefs;
- Conduct a professional search with a reputable and qualified executive search firm or other equally qualified entity to identify candidates for Chief of Police. The Mayor shall appoint, subject to approval by City Council, a Chief of Police from a list of qualified candidates provided by the Board of Police Commissioners.

### Staff

The Board appoints a Board Secretary. It also appoints a Chief Investigator and such additional staff of investigators, as it deems necessary. The Board also appoints the Director of Police Personnel. All Board appointees serve at the Board's pleasure.



etroit Interim Police Chief, James White; Wayne County Sheriff's Department Chief of Jails & Court Operations, Robert Dunlap, and City of Ann Arbor Police Chief, Michael Cox

### **CIVILIAN OVERSIGHT OF LAW ENFORCEMENT**

#### What We Do

As an oversight body, the BOPC reviews numerous policies and procedures throughout the year, some for minor changes and others for limited updates. Those that undergo substantial changes are posted for public review and require new approvals from the Board.

The Police Department manual has some 131 policy directives, including 19 chapters related to such categories as Administration, Personnel, and Operations. Most policy directives contain references to statutes, case law, federal guidelines, and national best practices.

Because the Board meets each Thursday, the public has many ways to engage in civilian oversight and police reform. Here are just a few issues and topics from 2021 and how the Board works throughout the year:

- Body-Worn Cameras
- Budget
- Citizen Complaints [Police Misconduct]
- Conducted Energy Weapons [Tasers]
- Crime Intelligence
- Disciplinary Administration
- DPD Improvement Plan
- DPD Manual
- MCOLEs and state-mandated requirements for police officers
- Police Reserves
- Professional Standards Bureau
- Risk Management
- Suspensions Without Pay
- Training Academy Curriculum
- Use of Force

- Crime Statistics, Updates, and Trends
- Special Presentations to explore in detail DPD operations, programs, policies, procedures, funding and budget, audits, federal standards compliance and other core issues
- HR Report on department recruiting, hiring, attrition, demographics, trends, Monthly and other data
  - BOPC's Office of the Chief Investigator Report on public complaints filed
  - Rotating presentations to focus on DPD precincts

Special community forums or panel discussions:

- Trauma-Informed Approach to Policing
- Mental Health
- Detroit Youth



Annually

Weekly

Cities and community groups often seek technical assistance about Detroit and the Board's evolution and powers as a respected civilian oversight model.

 Major contributor to national oversight work and policy development with the National Association for Civilian Oversight of Law Enforcement, including NACOLE Board and Organizational Membership, committee involvement, training, and more.

### **RECOGNITIONS** & Resolutions

#### January

**Thomas Ferrebee**, posthumously. A former civilian commander of recruiting for the Police Department whose role was pivotal to reforms championed under the 1974 Charter and Mayor Coleman Young, Ferrebee was a proud member of NOBLE – the National Organization of Black Law Enforcement.



Wayne County Sheriff and retired Detroit Police Chief Benny Napoleon, A beloved and respected Detroit icon who remained sincere and humble as he achieved great milestones and success in law enforcement, government, and politics.

A 1975 Detroit Police Academy graduate, he rose through the ranks and became Chief in 1998 under Mayor Dennis Archer. While his 26 years with the Police Department saw many notable feats, his investigative leadership earned global fame in 1994 when police exposed one of the greatest scandals in sports: Tonya Harding's plotted attack on Olympic rival Nancy Kerrigan at Cobo Hall. After retirement, he became an Assistant Wayne County Executive in 2004 and then Sheriff starting in 2009. Sheriff Napoleon supported many community events and causes, including in 2019 Detroit's 45th Anniversary of the civilian oversight and the city's historic selection as host for the annual conference by the National Association for Civilian Oversight of Law Enforcement.

Sergeant Elaine Kelley, upon retirement after 34 years.

### February

Lieutenant Kenneth E. Gardner, upon retirement after 34 years

**Corporal Eugene F. Schaden**, upon retirement after 20 years.

**Retired Sergeant Paula D. Day**, posthumously, for civic and community achievements in the years following her 2012 retirement from DPD after 26 years.

**Resolution** to Support Senate Bill 234 for Recouping Police Training Costs.

**Resolution** to Support House Bill 4747 for Reimbursing Training Costs.

A perennial issue, the Board continues to support efforts that help Detroit retain Police Academy cadets after graduation. State estimates range from \$6,000-\$10,000 for the cost of basic police training. The City of Detroit also pays cadets during training. Senate Bill 234 allows reimbursement amounts based on the period of employment after training. Such a law could help save valuable dollars and boost retention: Records show about 19 percent of Academy graduates leave DPD within five years.

### March

**Resolution** against criminal firearm threats and shootings at police.

During the pandemic, the U.S. experienced a surge in violence that included threats and attacks against police officers. By March 2021, Detroit saw six incidents where people fired or pointed guns at officers, compared to 12 total in 2020. The Board condemned the attacks and renewed its call for everyone to work together to end violence.

**Resolution** supporting the Skylar Herbert Room at Detroit Public Safety Headquarters.

The daughter of a police officer and fire firefighter, Skylar became the first child in Michigan to die from COVID-19. Detroit Public Safety Headquarters renamed its main public meeting space, the Michigan Room, in her honor. The Skylar Herbert Room is now the Board's main meeting space.

### April

**Resolution** supporting U.S. Congressional approval of the George Floyd Justice in Policing Bill.

Investigator Gayle Johnson-Brown, upon retirement after 44 years

**First Assistant Chief Lashinda T. Stair**, who made history as the first member and female to be appointed to the rank of First Assistant Chief, upon retirement after 25 years.

**Detroit Public Safety Foundation Founding Director Catherine Govan**, Posthumously, Native Detroiter Catherine "Cathy" Govan, who became executive director in 2013 of the newly formed Detroit Public Safety Foundation and established it as a vital partner to the Police Department, Fire Department, and Emergency Medical Services during her four-year tenure. She helped raise funds to reinstate the police mounted unit amid the City's historic bankruptcy, opened the Detroit Police Museum & Gift Shop, and held the first Women in Blue and Above & Beyond celebrations.

**Resolution** condemning the Alameda Police killing of Mario Gonzalez.

### June

**Resolution** to support Michigan Legislative action for recouping police training costs.



**Chief James E. Craig**, upon retirement. Craig became a Detroit Police officer in 1977 before layoffs re-routed his law enforcement career to Los Angeles for 28 years then Portland, Maine, and Cincinnati, Ohio before his return as 42nd Chief of Police in 2013. As chief, Craig brought the department into

compliance with a 2003 federal consent decrees through reforms and modernization. He ended a bankruptcy-era system of regions and returned the Department to precincts, where he added a new Neighborhood Police Officer program to improve community safety and rebuild relationships. He launched several technology-related innovations, including Project Greenlight, Real Time Crime Centers, Facial Recognition, and ShotSpotter. He also was instrumental in DPD's first-ever LGBTQ Liaison Unit and oversaw youth and mentoring programs such as Brotherhood, Sisterhood and C.I.T.I (Children In Trauma Intervention) Camp, as well as reinvigorated the Detroit Police Athletic League. July

**Deputy Chief Elaine R. Bryant**, upon retirement after 20 years. She became Police Chief in Columbus, Ohio, which was a historic first for a black female.

Captain LaShanna Potts, retired after 24 years.

Senior Corporal Darryl D. Cross, retired after more than 23 years.

#### August

**BOPC** Investigator Roslyn Banks, upon her retirement after more than 15 years in civilian oversight of law enforcement.

Sergeant James Metiva, retired after 36 years.

Corporal Theopolis Williams, retired after 26 years.

**Corporal Kahlil J. Biddle**, Badge 4298, posthumously, in recognition of more than 24 years of service.

### September

Senior Corporal Robin L. Hill, upon retirement after 25 years.

Sergeant Ralph L. Smith Jr., Badge 0242, posthumously, in recognition of more than 24 years of service.

Corporal Shawn E. Lee, retired after 25-plus years.

Sergeant Brady H. Bruenton, retired after 44 years.

**Police Officer Ryan M. May**, upon retirement after more than 22 years.

Corporal Rickey Townsel Sr., retired after 21 years.

Detective Derrick C. Knox, retired after 21 years.

Neighborhood Police Officer Joseph P. Corbett, upon retirement after more than 23 years.

### October

**Sergeant Donna D. Jenkins**, upon retirement after 25 years.

### November

Harold Ashford, upon retirement after 35 years.

# **RECOGNITIONS & Resolutions** (cont.)

### December

Sergeant Esther L. Lightfoot, upon retirement after 36 years.



**Fmr. Police Commissioner John Sheard**, posthumously. As a young man, Sheard followed his father's footsteps and a faithful calling into the Church of God In Christ (COGIC). As he built his own ministry in Detroit, he held national

leadership roles that helped COGIC become the largest Pentecostal denomination in the United States. In 1994, Mayor Archer appointed Bishop Sheard to the Board of Police Commissioners as the community once again worked to address police brutality. During his 1994-98 term, Commissioner Sheard helped the City navigate the aftermath of the fatal Malice Green beating, the related police court trails, and new complaints about excessive police shootings and abuses of force. **Resolution** in support of Victims, Families and Community in Oxford High School shooting. America's list of preventable tragedies from mass shootings added a metro Detroit school. As with previous resolutions against military-style weapons, gun violence, and mass shootings, the Board expressed sympathy for victims while calling for an end to domestic terror and the erosion of safety in schools, stores, and other ordinary spaces in daily life.

**Corporal Vincent M. Peterson**, upon retirement, after more than 27 years

**Corporal Peggy K. Conover**, upon retirement after 25 years

**Commissioner Martin Jones**, posthumously. Detroit 300 and community leader Martin Jones, was appointed as Police Commissioner in June 2020 and later served as Vice Chair.



# The Roundtable on Zoom drew over 300 participants. The Board and community learned about a surge in homicides during the pandemic; a yearlong backlog of criminal cases from pandemic closures and from due process requirements that kept those arrested free until their day in court; a recent prohibition on COVID-19 releases of violent inmates; and new steps to act on court cases for persons charged with carrying a gun illegally. A copy of the Roundtable report is available at **detroitmi.gov/bopc**.

### BOPC Roundtable on Homicides and Non-Fatal Shootings March 4, 2021

# **KEY ACTIONS 2021**

### 1st Quarter January - March

**Approved** resolution for 2022-23 DPD Budget and Transmittal

Approved hiring Katrina Patillo as new HR Director

**Approved** Gunshot Detection System Policy Directive 307.8. Policy approval came in advance of two pilot projects in the 8th and 9th Precincts

**Approved** Chief Craig's recommendation to appoint Lt. Kimberly Blackwell to the position of Captain

**Held** Roundtable on Homicides & Non-Fatal Shootings with Detroit Police Chief James Craig, Wayne County Sheriff Raphael Washington, Wayne County Prosecutor Kym Worthy, Third Circuit Court Judge Timothy Kenny, Rev. Louis Forsythe of Pleasant Grove Baptist Church, Youth Leader Toson Knight, and Bishop Daryl Harris of CeaseFire, who served as moderator. The Board compiled and released a special report on the Roundtable, which drew more than 300 participants

### 2nd Quarter April - June

**Approved** BOPC recommendations for DPD Search and Execution Policy 202.3, for increased supervisory presence on all search warrants and reducing allowable circumstances for "no-knock" warrants. Changes required Chief of Police approval of no-knock warrants or allowed officers to conduct a no-knock warrant in instances of imminent threat.

**Approved** the candidate appeal for Max Padro to reapply to the Detroit Police Academy

**Approved** 23 promotions to Rank of Sergeant and 20 to rank of Detective

**Reviewed** the Michigan Auto Recovery Services and term of tow permits as the City looked to revamp towing services through an open RFP

**Worked** with City of Detroit Human Resources Dept. to fill vacancies for Chief Investigator, Board Secretary, Investigators, and Parliamentarian

### <mark>3rd Quarter</mark> July - September

**Approved** Interim Chief James White's appointment to ranks of Captain, Commander, Deputy Chief and First Assistant Chief

**Granted** a candidate appeal to extend his application process by one year

**Recommended** three finalists for Police: Michael Cox, Robert Dunlap and James White

**Moved** to return to virtual meetings from September 1 - December 31, 2021 due to Public Health Order

**Voted** to concur with Chief White's Recommendation for Administrative Leave without Pay but with Medical Benefits for Lieutenant Willies Duncan, Badge L-321 assigned to the 8th Precinct

**Voted** to concur with Chief White's Recommendation for Administrative Leave without Pay but with Medical Benefits for Police Officer Otis Funches, Badge 690, assigned to the 12th Precinct.

**Voted** to concur with Chief White's Recommendation for Administrative Leave without Pay but with Medical Benefits Sgt. Derek Loranger, Badge S-166, assigned to the Detroit Detention Center

### 4th Quarter October - December

**Approved** the policy recommendations for Citizen Complaints Manual Directive 102.6 and Bomb Threats Manual Directive 205.5

**Conducted** for second year annual BOPC Feedback

**Conducted** interviews for Board Secretary (voted later to extend search)

**Voted** to concur with Chief White's Recommendation for Administrative Leave without Pay but with Medical Benefits for Police Officer Teaira Funderburg, Badge 622, assigned to the 2nd Precinct

Voted to promote 26 officers to the Rank of Sergeant

### **GOALS** 2022

- Return to in-person meetings while observing CDC public health guidelines and allow the public to continue to use Zoom for participation.
- Review DPD achievements with recommendations from President Obama's Task Force on 21st Century Policing and allow public comments.
- Establish a Youth Advisory Panel to amplify young voices in the community-driven work of civilian oversight of law enforcement.
- Evaluate internal processes and make changes necessary to efficiently and effectively achievement Charter mandates and responsibilities in light of sustained impacts from the ongoing pandemic and COVID-19 changes
- Establish Committees and hold monthly committee meetings.
- Continue to hold groundbreaking discussions and events such as The Roundtable on Homicides and Non-Fatal Shootings as part of community steps to end gun violence and make neighborhoods safe.
- Strengthen collaborative relationships and training opportunities with the National Association for Civilian Oversight of Law Enforcement, American Society of Evidence-Based Policing and other research organizations or programs to advance best practices and metrics for accountability of police officers.
- Continue to work with City Human Resources to fill vacancies, including board secretary and chief investigator.
- Revise existing material and add new outreach material or platforms to help improve public understanding of police officer actions or behaviors that involve non-criminal police misconduct in citizen complaint process.
- Develop youth advisory component to provide platform for Detroit's young voices.
- Continue progress on academic collaborations to improve key metrics for civilian oversight.
- Explore new software and other methods or practices to assist with case management and pandemic-era backlogs.

### **BOPC** Staff

Board Administration



Melanie White Interim Board Secretary / Executive Policy Manager

Teresa Blossom Robert Brown Candace Hayes Jonya Underwood

#### Administrative

**Staff** Angela Cox Stephanie Phillips

### Office of the Chief Investigator



Lawrence Akbar Interim Chief Investigator

### Supervising Investigators

Ainsley Cromwel Lisonya Sloan *(Acting)* Rosalia Madrigal

#### Senior Investigators

Gianna Coulter Hajnal Hiller Jessica Hunter Elgin Murphy Adela Rivera Tiffany Stewart

### Investigators

Ellen Counts Pamela King Ralph Kinney Samuel Quick Pastella Williams



The Charter gives the Board the power to hire the Director for Police Personnel. In 2021, the Board selected Katrina Patillo (left).

### **NON-CRIMINAL MISCONDUCT** Complaints Against DPD

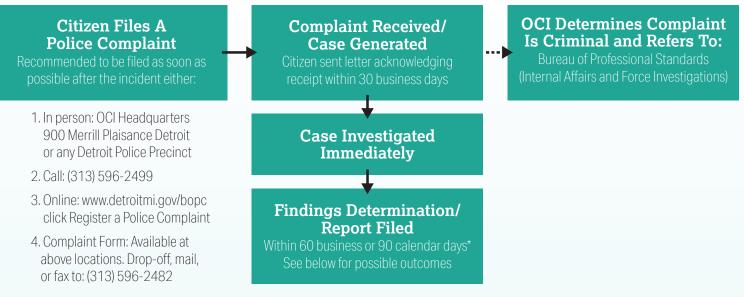
### **Overview**

Through the City Charter, the Board of Police Commissioners has plenary authority over citizen complaints and has the power to appoint fact finders, subpoena witnesses, administer oaths, take testimony, and require the production of evidence. The Board routinely fulfills this charter-mandate through its Office of the Chief Investigator (OCI). The office investigates allegations about the Police Department and its personnel. The OCI is led by a civilian professional who is appointed by the BOPC. The office operates independently of the DPD chain of command. The office is comprised of the Chief Investigator, Supervising Investigators, Senior Investigators, line staff Investigators and support staff. All OCI employees are civilian. The cases investigated are noncriminal in nature. During investigations, citizens receive periodic reports of case status and findings letters upon case completion. The BOPC's Citizen Complaint subcommittee reviews and approves all OCI cases. After the Committee's review, copies of the reports are forwarded to the Chief of Police or his/her designee for review and disciplinary or corrective action, if appropriate.

### **OCI** Mission

The mission of the Office of the Chief Investigator is to fairly, effectively and objectively receive, investigate and make recommendations regarding complaints concerning the Detroit Police Department and its personnel. It is the goal of the OCI to assist in improving the quality of law enforcement services by instilling citizen confidence in the integrity of the Detroit Police Department.

### Charter Requirements for Citizen Complaints



### **OCI Terms**

- **Complaint**: an allegation from any source of any misconduct by DPD personnel.\*
- **Allegation**: Specific reported issue(s) within a complaint.
- Misconduct: behavior or conduct by a DPD employee that violates DPD policy or the law.\* [OCI handles only complaints related to non-criminal conduct]
- CCR: Citizen Complaint Report
- Case: A Complaint or CCR

• Finding: A determination of a case with one of the following outcomes:

**1) Sustained**: Where the preponderance of the evidence shows that the alleged conduct did occur and the actions of the employee(s) violated DPD policies, procedures, or training.

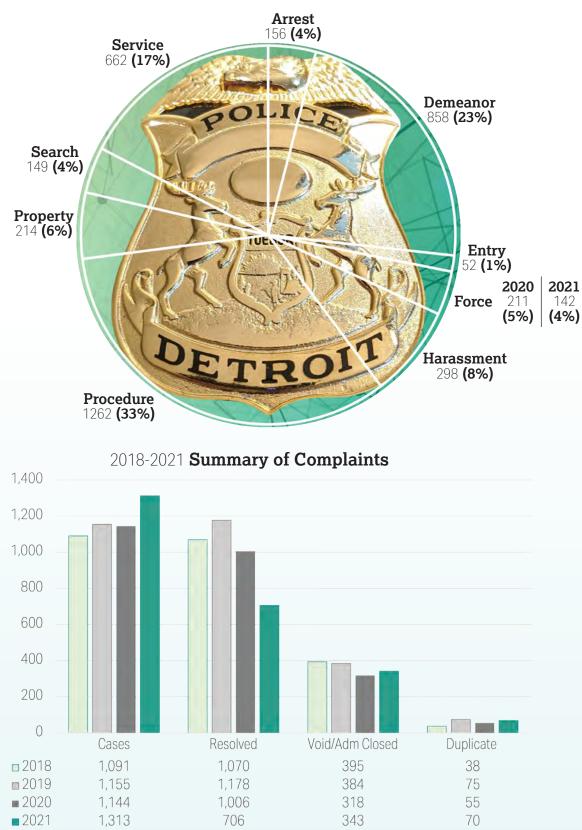
**2) Inconclusive**: Where there are insufficient facts to decide whether the alleged misconduct occurred.

**3) Exonerated**: Where the preponderance of the evidence shows that the alleged conduct did occur, but did not violate DPD policies, procedures or training.

**4) Unfounded**: Where the investigation revealed no facts to support that the incident complained of actually occurred.

\*Definitions are from the U.S. Department of Justice consent decree judgement with the City of Detroit/DPD

# **2021 COMPLAINTS** by Allegation



Due to the COVID 19 pandemic and shutdowns, many organizations experienced a backlog in cases. OCI also developed a backlog and initiated a plan to address it.

### **COMPLAINT Resolution/Findings**

-		5 51			
CCR Allegation	Exonerated	Inconclusive*	Sustained	Unfounded	Total
Arrest	11			2	13
Demeanor	5	56	34	39	134
Entry	1			3	4
Force	1	4		8	13
Harassment		7	1	12	20
Procedure	47	29	35	46	157
Property	3	4	3	4	14
Search	11	2	4	2	19
Service	4	12	10	17	43
Total	83	114	87	133	417

### 2021 Complaint Findings by Type of Allegation

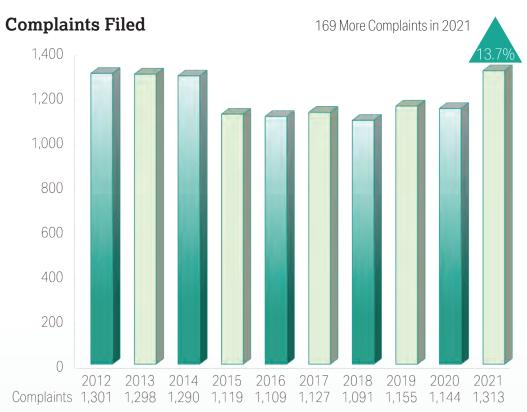
### 2021 OCI CCR Allegations & Findings

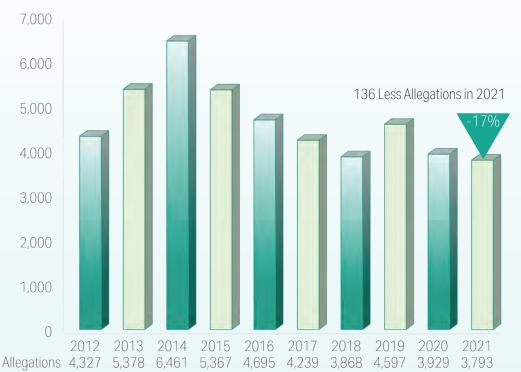
Allegation	Adm/Closure	Exonerated	Inconclusive	Sustained	Unfounded	Total
Arrest	11	11			2	24
Demeanor	98	5	56	34	39	232
Entry	3	1			3	7
Force	11	1	4		8	24
Harassment	34		7	1	12	54
Procedure	172	47	29	35	46	329
Property	36	3	4	3	4	50
Search	16	11	2	4	2	35
Service	106	4	12	10	17	149
Total*	487	83	114	87	133	904

### 2019-2021 Alternate Dispositions

Total CCRS Closed	Total Alt. Closures	Administrative Closures	Transfers	Innocence of Charge	Inadequate Service	% of Total CCRs
1178	459	238	59	23	64	39%
1006	373	141	86	20	71	37%
706	413	245	39	16	43	58%

# **10-YEAR** Trends





### Allegations

# **OFFICER** Complaints/Cases

	# of Officers Involved	% of All Officers on Force
Officers with No Cases	1,586	63.62%
Officers with Cases	907	36.38%
1 Case	529	21.22%
2-4 Cases	348	13.96%
5-7 Cases	24	0.96%
8-11 Cases	6	0.24%
Total # of Officers on Force*	2,493	

Includes all officers named regardless of no charges or voids (duplicates)

#### Most Complaints - Sworn

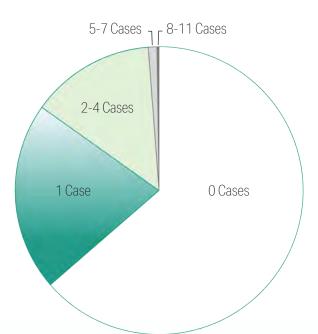
# of Officers	# of Complaints	Range of Yrs. Experience
16	3	2-24
7	4	2-37
2	5	3-23
2	7	3-5
1	8	23

#### Most Sustained Complaints - Sworn

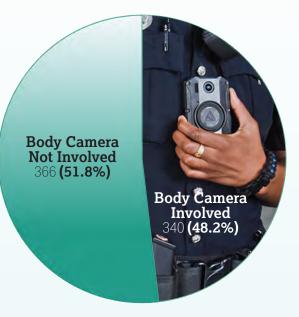
# of Officers	# of Sustained Complaints	Range of Yrs. Experience
3	2	3-37
5	1	2-23

#### Most Complaints - Civilian

Department	# of Complaints
Communications / 911	13
Telephone Crime Reporting Unit	1
Void & No Charge CCRs Not Included	



Total Cases Resolved - 706





DPD Electronic Evidence 340 Scout Cars 30

# **2021 COMPLAINTS** by Precinct

Unit Involved	Total	Arrest	Demeanor	Entry	Force	Harassment	Procedure	Property	Search	Service
2nd Precinct	127	5	37	2	2	4	47	4	1	25
2nd Precinct PDU	21		6		1		6	4		4
3rd Precinct	71	2	21	2	3	6	22	3		12
3rd Precinct PDU	7		3					1		3
4th Precinct	57	2	10		2	3	26	3		11
5th Precinct	71	5	22		4	5	27	1	2	5
5th Precinct PDU	3						2	1		
6th Precinct	129	6	25	2	4	7	41	12	6	26
6th Precinct PDU	10		1				1	6		2
7th Precinct	69	4	15		2	5	28	6	2	7
7th Precinct PDU	7		4				2			1
8th Precinct	265	3	59	3	6	15	106	14	19	40
8th Precinct PDU	24		6	1			5	4	1	7
9th Precinct	101	6	12		13	8	33	9	3	17
9th Precinct PDU	23		5		2	1	9			6
10th Precinct	70	2	15		8	2	24	7	1	11
10th Precinct PDU	3		1							2
11th Precinct	92	8	22	1	2	3	27	13	3	13
11th Precinct PDU	16	1	6		1		3	2		3
12th Precinct	97	5	20	1	5	7	33	2	7	17
12th Precinct PDU	9	1					1	2		5
Abandoned Vehicle Task Force	27		5				12	4	1	5
Auto Theft	14		3		1		6			4
Canine	2						1		1	
Cease Fire	5		1			1			2	1
Chiefs Neighborhood Liaison	1									1
Child Abuse	3		3							
Citywide Park Unit	2		1				1			
Communications Operations	34		15			1	10			8

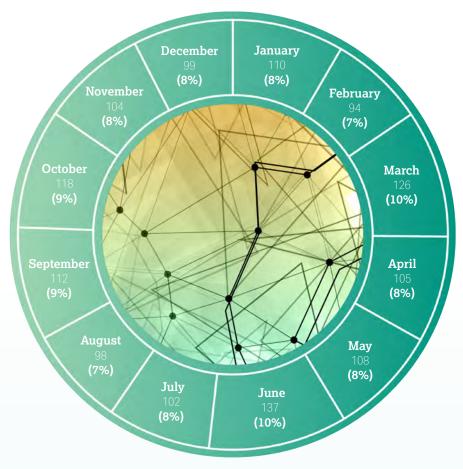
Unit Involved	Total	Arrest	Demeanor	Entry	Force	Harassment	Procedure	Property	Search	Service
Crime Scene Services	2						1	1		
Cyber Crimes	4		2							2
Detroit Detention Center	4		1			2				1
Detroit Police Department	14	1	2			2	4			5
Domestic Violence	11	1	3		1		5			1
Downtown Services	36	2	11		2	1	15	1	1	3
Fatal Squad	4						2			2
Fleet Management	2		1							1
Gaming	2						1			1
Gang Intelligence	6		2				2		2	
General Assignment Unit	3		1			1	1			
Homicide	23		3			1	6	3		10
Identification	1									1
Internal Affairs	2		1				1			
Neighborhood Policing	3						1			2
Office of the Chief	1									1
Office of the Chief Investigator	1									1
Prisoner Processing	6		1				2	1		2
Records And Identification	5		1				3			1
Secondary Employment	4		1				3			
Sex Crimes	2						1			1
Special Victims	5		2				1			2
Tactical Services Section (TSS)	44		8		8	4	16	2	2	4
Task Force Administration	6		3			1				2
Telephone Crime Reporting	9		3				4			2
Traffic Enforcement	21		5			2	10	2		2
Vice	1				1					
Unknown Command	711	35	148	7	25	40	270	41	33	112
Total	2293	89	517	19	93	122	822	149	87	395

# **2021 FINDINGS** by Precinct

Unit	Total	Admin Closure	Exonerated	Inconclusive	Sustained	Unfounded	No Charge	Void
2nd Precinct	127	12	16	14	19	28	35	3
2nd Precinct PDU	21	3	2	8		1	7	
3rd Precinct	71	12	3	7	8	15	17	9
3rd Precinct PDU	7	2		1			1	3
4th Precinct	57	8	6	3	4	12	21	3
5th Precinct	71	8	3	6	6	20	26	2
5th Precinct PDU	3	2					1	
6th Precinct	129	25	7	13	12	23	36	13
6th Precinct PDU	10	4		1		1	4	
7th Precinct	69	13	5	7	6	13	22	3
7th Precinct PDU	7	2		2			2	1
8th Precinct	265	44	35	25	33	36	78	14
8th Precinct PDU	24	8		3	1	3	6	3
9th Precinct	101	17	13	5	11	16	37	2
9th Precinct PDU	23	4		6	1	5	5	2
10th Precinct	70	11	6	7	9	16	19	2
10th Precinct PDU	3	1					2	
11th Precinct	92	11	12	5	8	14	37	5
11th Precinct PDU	16	3	1	3	1	1	5	2
12th Precinct	97	28	6	6	5	15	26	11
12th Precinct PDU	9	5					4	
Abandoned Vehicle Task Force	27	8	2	3	1	1	12	
Auto Theft	14	1	1	5	1	2	4	
Canine	2		1			1		
Cease Fire	5	4					1	
Chiefs Neighborhood Liaison	1	1						
Child Abuse	3			2			1	
Citywide Park Unit	2		1			1		
Communications Operations	34	4		1	5	11	12	1

Unit	Total	Admin Closure	Exonerated	Inconclusive	Sustained	Unfounded	No Charge	Void
Crime Scene Services	2							2
Cyber Crimes	4			1		1	2	
Detroit Detention Center	4	1		3				
Detroit Police Department	14	4		1	1	2	6	
Domestic Violence	11	1	1	4		2	3	
Downtown Services	36	8	3	2	2	5	15	1
Fatal Squad	4				1	1	2	
Fleet Management	2			1			1	
Gaming	2	1					1	
Gang Intelligence	6	1	1			2	2	
General Assignment Unit	3	1				2		
Homicide	23	8	3	3	1	3	5	
Identification	1	1						
Internal Affairs	2	2						
Neighborhood Policing	3	1					1	1
Office of the Chief	1							1
Office of the Chief Investigator	1							1
Prisoner Processing	6	5					1	
Records And Identification	5		1	2			2	
Secondary Employment	4	1	1	1	1			
Sex Crimes	2					1	1	
Special Victims	5	2		3				
Tactical Services Section (Tss)	44	3	4	6	5	10	16	
Task Force Administration	6			1		2	3	
Telephone Crime Reporting	9	4		2		1	2	
Traffic Enforcement	21	8	2	1	1	2	7	
Vice	1					1		
Unknown Command	711	160	55	67	49	88	253	39
Total	2293	453	191	231	192	358	744	124

### **TRENDS IN WHEN** CCRs Were Filed



	20	17	20	18	20	19	20	20	20	)21
	Open	Closed								
January	85	88	74	106	90	136	84	91	110	61
February	79	92	80	96	79	102	93	109	94	71
March	90	80	73	82	97	87	82	66	126	90
April	106	82	79	72	111	74	55	60	105	75
May	81	77	97	79	118	105	71	88	108	57
June	125	87	98	71	104	83	152	77	137	66
July	106	114	116	81	105	126	110	122	102	68
August	100	90	110	105	104	91	99	70	98	56
September	86	91	91	87	108	100	99	107	112	42
October	104	90	101	115	90	117	99	75	118	56
November	105	94	90	94	70	85	89	57	104	40
December	60	90	82	82	79	72	111	84	99	24
Year Total	1,127	1,075	1,091	1,070	1,155	1,178	1,144	1,006	1,313	706

# **COMPLAINTS** by Location

Top Methods of	Filing C	omplaint	s: 🕨 60%	<b>%</b> Call-Ins 🕽	<b>49%</b> Dire	ectly to OCI	<b>&gt; 28%</b> V	Valk-In
CCR Report Unit Receiving	Email	In-Custody	Letter	Online	Outside Agency	Phone or TDD	Walk In	Total
2nd Precinct							1	1
2nd Precinct		1				21	21	43
2nd Precinct PDU						2		2
3rd Precinct		1				14	39	54
4th Precinct		1				7	20	28
5th Precinct		4				11	21	36
6th Precinct		2				19	31	52
7th Precinct						3	22	25
8th Precinct		2				28	58	88
8th Precinct PDU							2	2
9th Precinct					1	13	43	57
10th Precinct		1				7	31	39
11th Precinct		2				25	24	51
11th Precinct PDU						1		1
12th Precinct		5				25	37	67
12th Precinct PDU						3		3
Chief Of Police	1							1
Chief Of Staff						1		1
Civil Rights Division						2		2
Communications Operations						18		18
Detroit Detention Center	1	14				2	3	20
Downtown Services						1	5	6
Fatal Squad	1							1
Force Investigations		1				16	1	18
Gaming						2		2
Gang Intel Surveillance Transit Team		1						1
Human Resources					2			2
nternal Affairs						41	2	43
Office Of the Chief Investigator				96	2	513	8	641
Secondary Employment						1		1
Sex Crimes						1		1
Special Victims						1		1
Tactical Response Unit							1	1
Factical Services Section (TSS)						1		1
Felephone Crime Reporting						3		3
Total	10	35	15	96	5	782	370	1313

### **TRENDS IN HOW** CCRs Are Filed

### Walk-Ins Comparative Statistics

Year	Location	Total # of Walk-Ins (Department Wide)	Total CCR's Filed	% of Walk-Ins to CCR's Filed	% of Walk-Ins to CCR's Filed	Total # of Walk-Ins (OCl Only)	% of All Walk-Ins
2017	DPSH	409	1127	36%	36%	42	10%
2018	Total	336	1091	31%	31%	45	13%
2018	DPSH	293			27%	42	14%
2018	Merrill Plaisance*	43			4%	3	7%
2019	Merrill Plaisance	398	1155	34%	34%	23	6%
2020	Merrill Plaisance	262	1144	23%	23%	5	2%
2021	Merrill Plaisance	370	1313	28%	32%	8	2%

\*OCI moved from DPSH to Merrill Plaisance on Nov 3, 2018

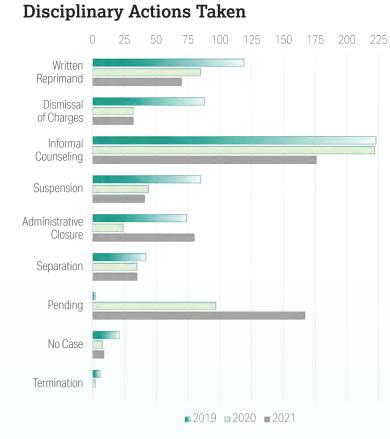
### OCI CCRs: Totals vs. Walk-Ins 9 Year Comparison

Year	OCI Total CCRs	OCI Walk-Ins	% of Total OCI CCRs
2013	576	29	5%
2014	549	22	4%
2015	403	28	7%
2016	463	18	4%
2017	504	50	10%
2018	571	45	8%
2019	499	23	5%
2020	600	5	1%
2021	641	8	1%
9 Year Avg	534	25	5%



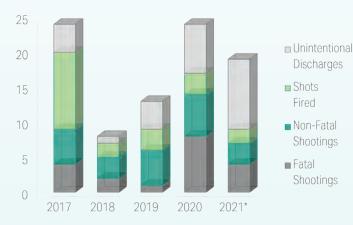
# **DISCIPLINARY** Actions

After the BOPC signs off on the investigation and outcome from OCI cases, the HR division or DPD professional standards is responsible for corrective action. All types of disciplinary cases and actions are shown below \*



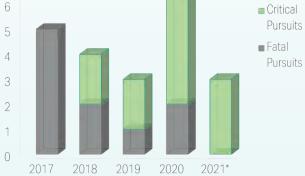
### **USE OF Force**

**Firearms Discharges** 



### **Disciplinary Actions By Category**





The FBI launched the National Use-of-Force Data Collection in 2019, but did not publish a report because participation did not reach criteria for release. The program is an addition to the national data collections in the FBI's Uniform CRime Reporting (UCR) Program. As with all UCR Program data collections, participation is voluntary. \*Through November 2021. Presented at a Board Meeting by DPD Professional Standards Bureau.

### **CRIME Statistics**

### **Reported Crimes**



#### Violent Offenses

Offense Type	2017	2018	2019	2020	2021	% Chg v 2017	% Chg v 2018	% Chg v 2019	% Chg v 2019
Homicide*	267	261	273	323	309	16%	18%	13%	-4%
Rape*	697	988	866	676	795	14%	-20%	-8%	18%
Robbery	2,639	2,309	2,337	1,848	1,529	-42%	-34%	-35%	-17%
Aggravated Assault*	10,193	9,920	9,467	11,518	12,125	19%	22%	28%	5%
Total Violent Offenses	13,796	13,478	12,943	14,365	14,758	7%	9%	14%	3%

#### Property Offenses

Offense Type	2017	2018	2019	2020	2021	% Chg v 2017	% Chg v 2018	% Chg v 2019	% Chg v 2019
Burglary	8,258	7,440	6,785	4,361	4,277	-48%	-43%	-37%	-2%
Larceny	14,045	15,003	14,616	11,239	11,910	-15%	-21%	-19%	6%
Stolen Vehicle	8,155	6,454	6,904	5,578	6,939	-15%	8%	1%	24%
Total Property Offenses	30,458	28,897	28,305	21,178	23,126	-24%	-20%	-18%	9%
Total Violent & Property Offenses	44,254	42,375	41,248	35,543	37,884	-14%	-11%	-8%	7%

#### Other Offenses

Offense Type	2017	2018	2019	2020	2021	% Chg v 2017	% Chg v 2018	% Chg v 2019	% Chg v 2019
Non-Fatal Shooting*	840	753	767	1,170	1,065	27%	41%	39%	-9%
Carjacking**	301	309	244	215	216	-28%	-30%	-11%	0%

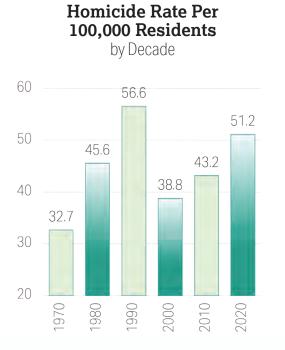
Non-Fatal Shooting totals are included in Aggravated Assault totals. Carjacking totals are included in Robbery Totals.

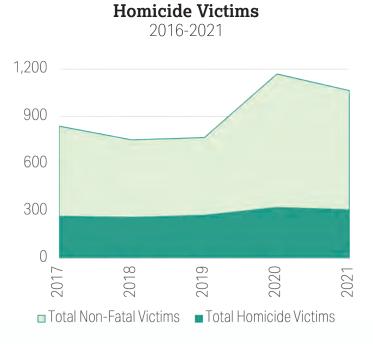
\*Victim based data. All data is preliminary information and subject to change. \*\* Vehicle based counts. All data is preliminary information and subject to change.



Detroit Population	Year	Murder	Rape	Robbery	Aggravated Assault	Total Violent Crime	Rate Per 100,000	Burglary	Larceny	Motor Vehicle Theft	Total Property Crime	Rate Per 100,000
659,616	2020	324	698	1,841	11,841	14,704	2,229.20	4,585	11,755	5,709	22,049	3,342.70
673,708	2021	310	829	1,526	12,166	14,830	2,201.30	4,415	12,107	6,887	23,409	3,474.70
2.1%	Change	-4.3%	18.8%	-17.1%	2.7%	0.9%	-1.3%	-3.7%	3.0%	20.6%	6.2%	3.9%

Increase in both Violent and Property Crime (Violent rate decreased due to higher population)





Total Non-Fatal vs.

	2017	2018	2019	2020	2021	% Chg v 2017	% Chg v 2018	% Chg v 2019	% Chg v 2019
Total Non-Fatal Victims	840	753	767	1,170	1,065	27%	41%	39%	-9%
Total Homicide Victims	267	261	273	323	309	16%	18%	13%	-4%



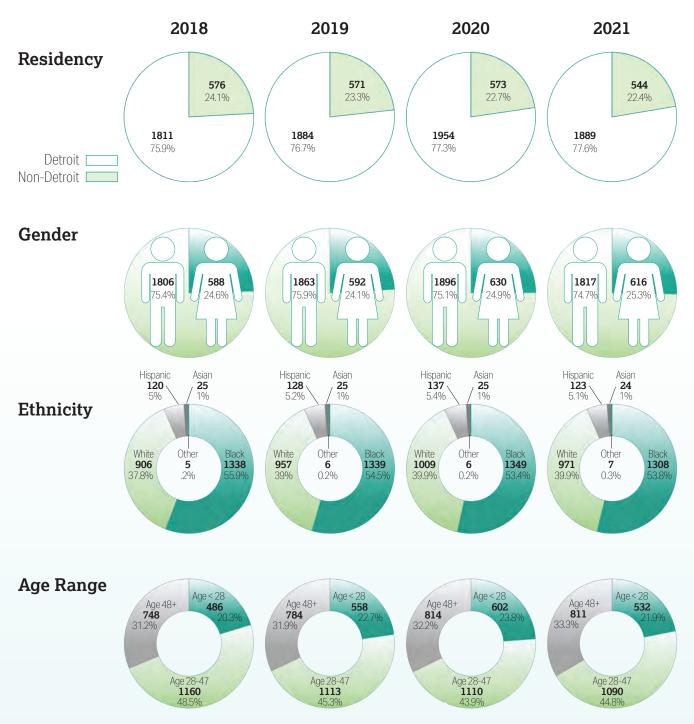
# **DPD** Projected Budget

Fiscal Year	Status	Expenditures	Revenues	Difference
2021	Adopted	\$328,700,000	\$66,700,000	\$262,000,000
2022	Adopted	\$338,000,000	\$74,400,000	\$263,600,000
2023	Adopted	\$366,800,000	\$80,000,000	\$286,800,000
2024	Forecast	\$368,900,000	\$82,700,000	\$286,200,000
2025	Forecast	\$378,600,000	\$83,900,000	\$294,700,000
2026	Forecast	\$388,100,000	\$85,200,000	\$302,900,000

	FY20 Adop		FY2024 Forecast		FY20 Fore		FY2026 Forecast	
Budget Category	Exp	Rev	Exp	Rev	Exp	Rev	Exp	Rev
Effective Governance	7,153,930	414,428	7,251,302	422,717	7,444,201	431,171	7,634,207	439,794
Efficient & Innovative Operations	71,083,618	61,284,167	70,363,733	63,637,333	72,028,482	64,594,167	73,427,769	65,613,417
Not Yet Reclassified	12,536,281	12,536,281	12,782,980	12,782,980	13,034,615	13,034,615	13,291,285	13,291,285
Safer Neighborhoods	276,008,374	5,787,580	278,529,362	5,817,751	286,139,542	5,848,527	293,711,884	5,879,917
Total	366,782,203	80,022,456	368,927,377	82,660,781	378,646,840	83,908,480	388,065,145	85,224,413

	FY2 Adoj	023 oted		FY2024 Forecast		025 cast	FY2026 Forecast	
Category	Sworn	Civilian	Sworn	Civilian	Sworn	Civilian	Sworn	Civilian
Budgeted Positions	2,634	662	2,634	662	2,634	662	2,634	662

# **DPD** Demographics

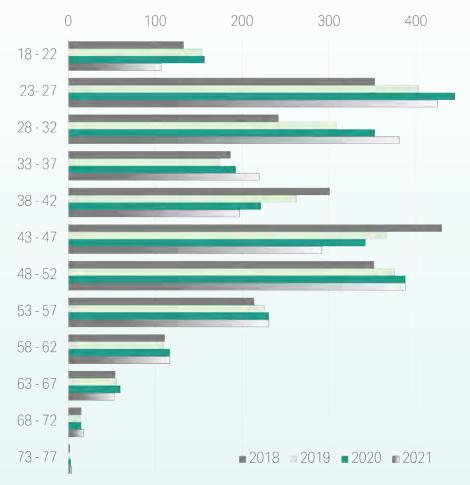


### **SWORN AGE** by Ethnicity & Gender

Age Range	Black Male	Black Female	White Male	White Female	Hispanic Male	Hispanic Female	Asian Male	Asian Female	Native Male	Native Female	Total Members	Percentage
18 - 22	38	13	39	6	7	1	3				107	4.4%
23 - 27	128	44	175	46	16	10	2		3	1	425	17.5%
28 - 32	125	58	135	27	23	6	5	2			381	15.7%
33 - 37	82	31	77	20	7	1	1			1	220	9.0%
38 - 42	68	38	57	17	10	2	3	2			197	8.1%
43 - 47	99	51	106	25	6	4				1	292	12.0%
48 - 52	146	83	114	27	14	1	3				388	15.9%
53 - 57	112	42	60	5	9		1	1	1		231	9.5%
58 - 62	67	25	16	6	3						117	4.8%
63 - 67	27	13	11		2						53	2.2%
68 - 72	11	5		1	1						18	0.7%
73 - 78	2		1				1				4	0.2%
Totals	905	403	791	180	98	25	19	5	4	3	2433	100.0%

### 2021 Officer Age, Ethnicity, and Gender Composition

### 2018-2021 Officer Age Distribution

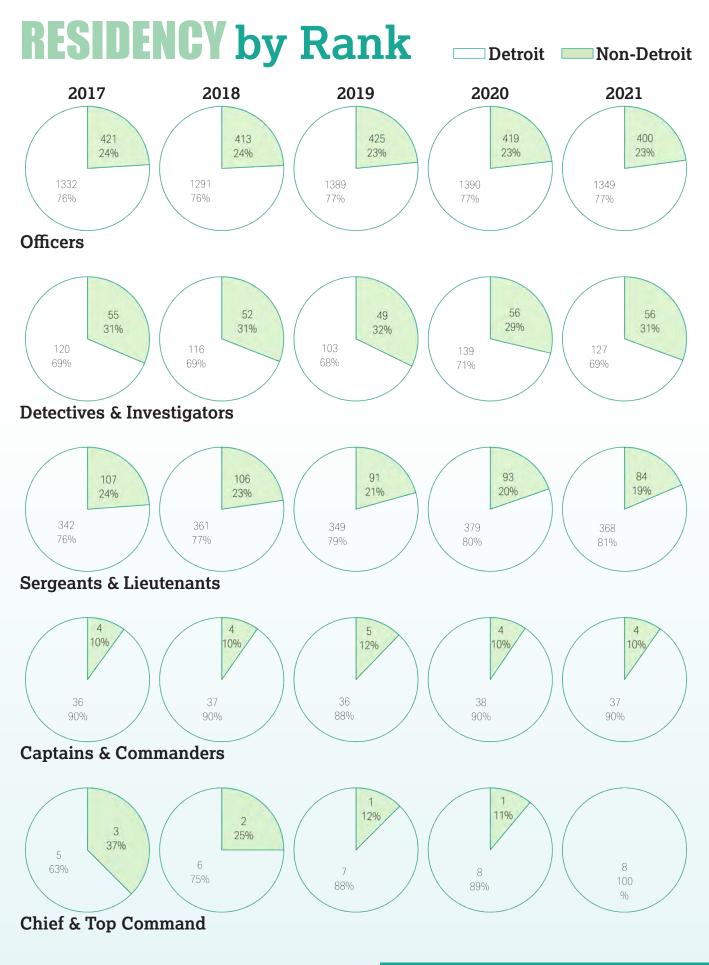


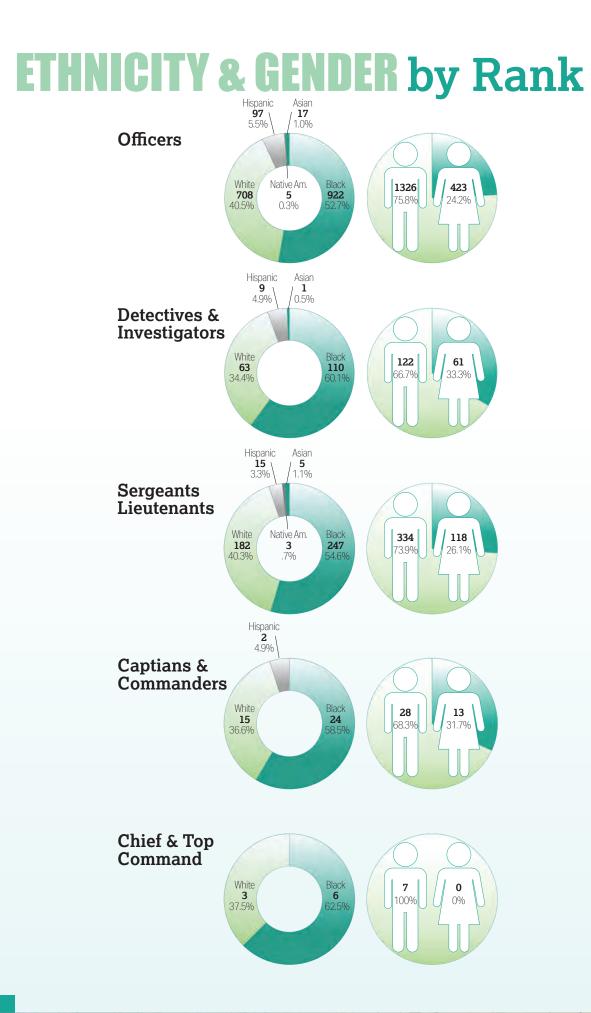
### **DROP** Participants

Deferred Retirement Option Program

Officer Rank	Total # of Participants
Assistant Chief	2
Deputy Chief	
Commander	9
Captain	7
Lieutenant	28
Sergeant	95
Investigator	12
Detective	67
Policer Officer	359
Total	579

\*Note These Numbers Reflect Active DROP Participants





# 2021 Recruit APPOINTMENTS

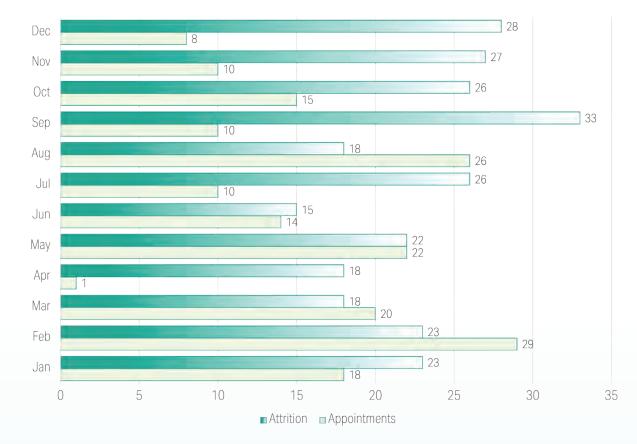
### Monthly Appointments by Ethnicity and Gender

	Black Male	Black Female	White Male	White Female	Hispanic Male	Hispanic Female	Other Male	Other Female	Totals
January	5	4	5	2	1	1			18
February	7	3	14	1	2		1	1	29
March*	2	3	10	3	1		1		20
April**	1								1
Мау	9	1	11	1					22
June	3	1	5	2	1	1		1	14
July	4		4	1		1			10
August	9	2	12	3					26
September	2	2	5		1				10
October	5	2	5	3					15
November	6		3	1					10
December	1	1	5	1					8
Totals	54	19	79	18	6	3	2	2	183

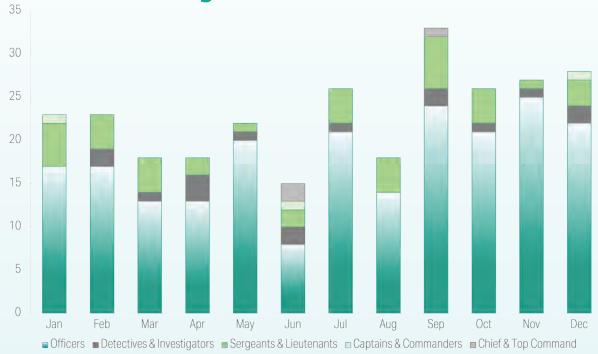
\*includes 3 reinstatements \*\*include 1 reinstatement

DPD Policy allows a police officer who resigned in good standing to return within two years under certain conditions.

### **ATTRITION vs. Appointments**



### **ATTRITION by Rank**



### **Reasons for SEPARATION**

Separation Reason	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Totals
Service Retirement	11	9	6	6	5	6	9	8	11	6	5	9	91
Duty Disability Retirement	1		1		1	1			1				5
Non-Duty Disability Retirement													0
Vested Pension	1		1	1		2							5
Resigned Voluntarily	12	14	7	11	18	5	16	8	15	17	18	19	160
Resigned/Retired Under Charges								1	2	1	3		7
Dismissed		1	1					1		1	1		5
Died Active		1					1	1	1			1	5
Kill in Line of Duty													0
Totals	25	25	16	18	24	14	26	19	30	25	27	29	278

### **VACANCY** Rate

DPD Employees	Filled*	Vacant**	Total	Percentage
Police Officers	2480	206	2686	7.7%
Civilians	622	129	751	17.2%
Totals	3102	335	3437	9.7%

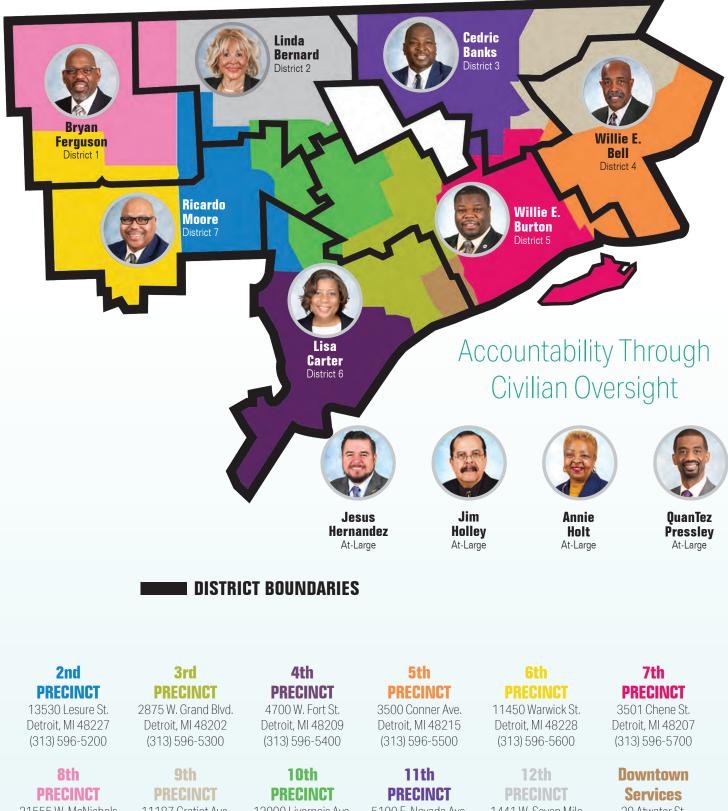
\*Includes 70 Police Assistants\*\* 23 Police Assistant Vacancies

### **DPD SERVICE Member Status**

Year	Injured/Restricted*	Disabled**	Deaths
2016	525	240	2
2017	550	173	0
2018	244	168	3
2019	132	66	1
2020	141	51	1
2021	158	50	0

\*Members who experience an on/off duty injury/illness/medical condition restricting them from performing their **FULL REGULAR DUTIES** as a Police Officer. \*\*Members who experience an on duty injury/incident prohibiting them from performing **ALL DUTIES** as a Police Officer.

### **BOPC** Districts & Precincts



21555 W. McNichols Detroit, MI 48219 (313) 596-5800

### 11187 Gratiot Ave. Detroit, MI 48213

(313) 596-5900

# 12000 Livernois Ave.

Detroit, MI 48204 (313) 596-1000

5100 E. Nevada Ave. Detroit, MI 48234 (313) 596-1100

### 1441 W. Seven Mile Detroit, MI 48203 (313) 596-1200

20 Atwater St. Detroit, MI 48226 (313) 237-2850

# **ABOUT** Police Commissioners

### District 1 - Bryan Ferguson

A native Detroiter, Bryan Ferguson graduated from Central High School and served in the U.S. Army. He received an honorable discharge at the rank of Sergeant. He later joined the United States Postal Service and worked as an automotive technician for 25 years before retiring. He won election in 2021.

### **District 2 - Linda Bernard**

Bernard is the only African-American attorney to argue and win three precedent-setting cases in the Michigan Supreme Court – one saving the City millions of dollars and the other two providing new financial benefits and privileges to all Michigan workers. She is the only attorney on the BOPC. Bernard won a special 2020 election to fill a vacancy and the 2021 election.

### **District 3 - Cedric Banks**

Cedric Banks is the founder of The Heart of Jesus International Deliverance Church, where he has served as its Senior Pastor since 2006. He also is the author of several books and a freelance writer. A native Detroiter, he graduated from Cody High School and earned his degree in Chaplaincy and certification in grief counseling through the International Police and Fire Chaplains Association Bible College.

### District 4 - Willie E. Bell

An Army veteran and retired Detroit police officer, Bell served on the Detroit NAACP board of directors, as president for the Guardians Police Association, and as chair of the Black Police Association. In 2018, he was elected to the NACOLE board. A resident of East English Village for over 40 years, Bell won election in 2013, 2017, and 2021. The BOPC elected him as chair three times.

### District 5 - Willie E. Burton

Burton served a two year appointment on the Detroit Public Schools Police and Public Safety Oversight Committee, and later as Director of Community Relations for Wayne County Commissioner Martha G. Scott. He was the Detroit and Wayne County Field Director for the 2016 Bernie Sanders for President Campaign. Burton won election in 2013, 2017, and 2021.

### **District 6 - Lisa Carter**

After a 27-year career as a Wayne County deputy sheriff, Carter joined the AmeriCorps Urban Safety Program at Wayne State University's Center for Urban Studies. Her responsibilities include managing AmeriCorps members assigned to targeted areas in the City of Detroit. She won election to the board in 2013, 2017, and 2021.

### 2021 Board of Police Commissioners

Darryl D. Brown [D1], Linda Bernard [D2], Shirley A. Burch [D3], Willie E. Bell [D4], Willie E. Burton [D5], Lisa Carter [D6], William M. Davis [D7], At Large: Jesus Hernandez, Jim Holley, Annie Holt, and Martin Jones

2021 Officers Jan-Jun: Willie E. Bell [Chair], Annie Holt [Vice-Chair] Jun-Dec: Jim Holley [Chair], Martin Jones [Vice-Chair]

#### **District 7 - Ricardo Moore**

Ricardo R. Moore is a native Detroiter, U.S. Army veteran, and retired Detroit Police Lieutenant. First elected in 2013, Moore won again in 2021 and returned to the Board after completing a four-year appointment on the State of Michigan Parole Board. He is a former BOPC vice chair.

#### At Large - Jesus Hernandez

Hernandez currently serves as board treasurer for the Michigan Hispanic Collaborative and as vice-chair for Detroit MOTTEP (Minority Organ Tissue Transplant Education Program) Foundation, a Gift of Life affiliate. Hernandez currently leads the Global Diversity, Equity, and Inclusion strategy for Employee Resource Groups at Ford Motor Company. He was appointed in May 2020.

### At Large - Jim Holley

Since 1972, Rev. Dr. Jim Holley has served as Senior Pastor of Historic Little Rock Baptist Church. Holley has served as Dean of Ashland Theological Seminary, President of the Council of Baptist Pastors, and President and CEO of Country Preacher Foods Inc. Holley served on the appointed five-member Board from 2004-09. He was appointed again in April 2018.

### At Large - Annie Holt

Holt serves as a board member of Grandmont #1 Associationand as chair of its Senior 50+ Committee. She has worked with Michigan CASA, the courtappointed special advocate for children. A Michigan AARP- appointed volunteer advocate, she is member of Hartford Memorial Church and Delta Sigma Theta. She was appointed in February 2019.

### At Large - QuanTez Presley

Rev. QuanTez Pressley is the Lead Pastor of Third New Hope Baptist Church. He is a graduate of Renaissance High School, Morehouse College, and Columbia University's Union Theological Seminary. His career has included positions at the City of Detroit and the State of Michigan.

### **ABOUT** The Police Chief

**Chief James E. White** first joined the police department in 1996 and served in various leadership roles before becoming Assistant Chief in 2013. Prior to becoming Detroit's 43rd Police Chief, White served as the Director of the Michigan Department of Civil Rights. He holds degrees in Sociology and Counseling and is a licensed mental health counselor. He succeeded **Chief James Craig**, who retired in June 2021.





### Board of Police Commissioners ANNUAL REPORT 2021

#### **Board of Police Commissioners**

Detroit Public Safety Headquarters 1301 Third Street Suite 767 Detroit, MI 48226 Phone (313) 596-1830 Fax (313) 596-1831

#### **BOPC Office of the Chief Investigator**

900 Merrill Plaisance Street Detroit, MI 48203 24 Hour Complaint Hotline: (313) 596-2499 Fax (313) 596-2482

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